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		Atty Docket Number	VIGN1220-1
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	C20	Datasage.com – Executive Overview – Retail Data Mining Executive Overview, retrieved 2/16/2005 from Archive.org, 7 pgs, 12-1998	
	C21	Gallant, Steve et al., Successful Customer Relationship Management in Financial Applications (Tutorial RM-1), Conference on Knowledge Discovery in Data, ISBN:1-58113-305-7, pages 165-241, 2000	
	C22	Vignette Corporation to Acquire DataSage, Inc., retrieved from Archive.org 2-16-2005, 3 pgs, 01-10-2000	
	C23	Chapman, Pete et al., CRISP-DM 1.0 – Step-by-step data mining guide, retrieved from www.crisp-dm.org 2/17/2005, pp 1-78, 2000	
Examiner Signature <i>Kenneth N. McCullough</i>		Date Considered	4/27/05